



PIRATE SHIP

MANDURAH

Sunset & Christmas Lights Cruise Guidelines

Important Information - Please Read Carefully

1. Infants (0-2 years) must be declared on your bookings. Please call us to discuss if you've forgotten to add on any infants.
2. The vessel leaves at 7.30pm and 8:45pm sharp. Please arrive at least 30 minutes prior to ensure timely boarding and departure. We cannot wait for late arrivals.
3. Sunset and Christmas lights cruise leaves at 7pm sharp. Please arrive 30 minutes prior to ensure timely boarding and departure. We cannot wait for late arrivals.
4. Please ensure your entire group has arrived before attempting to board. We cannot allow part of your group to board and hold seats, all passengers must board together.
5. Seating is on a first come basis, there are enough seats for everyone.

Meeting Point

Please meet at the steps of Jetty Fish & Chips (Shop 4/9 Mandurah Terrace) We will have a member of our team at the steps waiting to meet all passengers 30 minutes prior to departure. For the 8:45pm cruise please queue at the meeting spot and not on the jetty. We will all walk down to board once the first cruise passengers have disembarked the boat and jetty.



Meeting spot is at the steps out the front of The Jetty Fish & Chips

**BOAT DEPARTS FROM THE JETTY AT 7:30PM & 8:45PM
PLEASE BE PUNCTUAL AND ALLOW TIME FOR PARKING**

Special Offer from Jetty Fish & Chips

Jetty Fish & Chips are located right at the jetty and provide the perfect meeting point for larger group bookings. They are offering free soft serve ice creams to our passengers with any Family Jetty Special or Fisherman's Delight.

Parking

We'd recommend parking on the foreshore or in the car park near Woolworths and walking down.



For more information on getting here please head to our website
<https://pirateshipmandurah.com.au/mandurah/getting-here#parking>

What to bring

- Coat or jacket, it's an open air boat and it can get quite cold at night.
- Cameras, there's lots to see
- Due to space restrictions, no prams or strollers open aboard, we have limited storage so please try to leave pram's in the car.
- BYO beers & wine. Maximum 2 drinks per person and no large eskys.

Cancellation Policy

There are no refunds available for any cancellations to our “Christmas Lights Tour”. We can offer a voucher for a day cruise if 14 days notice is given. Rescheduling your scheduled departure date is not allowed once tickets for your cruise are 90% sold.

If there is a Covid-19 outbreak government health guidelines will be followed, If we have to cancel or limit passengers due to changes a full refund will be given or we will offer to change the dates if we have the availability to do so.

If we cancel the trip for any reason, including unfavourable weather or mechanical issues then we will attempt to reschedule if availability allows or a full refund will be given.

You can read our full terms and conditions here:

<https://pirateshipmandurah.com.au/terms-conditions>

Contact Us

Phone: 0490 084 329

Email: hello@pirateshipmandurah.com.au

We hope everyone has an enjoyable cruise on The Pirate Ship Mandurah :)