



PIRATE SHIP MANDURAH

Sunset & Christmas Lights Cruise Guidelines

Important Information - Please Read Carefully

1. Infants (0-2 years) must be declared on your bookings as they are considered a passenger. Please call us to discuss if you've forgotten to add on any infants.
2. **1 hour Christmas lights cruise** the vessel leaves at 7.30pm and 8:45pm sharp. Please arrive at least 20 minutes prior to ensure timely boarding and departure. We cannot wait for late arrivals.
3. **1.5 hour Sunset and Christmas lights** cruise departing on a Saturday & Sunday leaves at 7pm sharp. Please arrive 20 minutes prior to ensure timely boarding and departure. We cannot wait for late arrivals.
4. Please ensure your entire group has arrived before attempting to board. We cannot allow part of your group to board and hold seats, all passengers must board together.
5. Seating is on a first come basis, there are enough seats for everyone.



THE JETTY IS LOCATED OUT THE FRONT OF 9 MANDURAH TERRACE

**For the 7pm & 7:30pm cruise please head to the boat at the jetty.
For the 8:45pm cruise please meet out the front of The Bay cafe 9
Mandurah terrace and not on the jetty.**

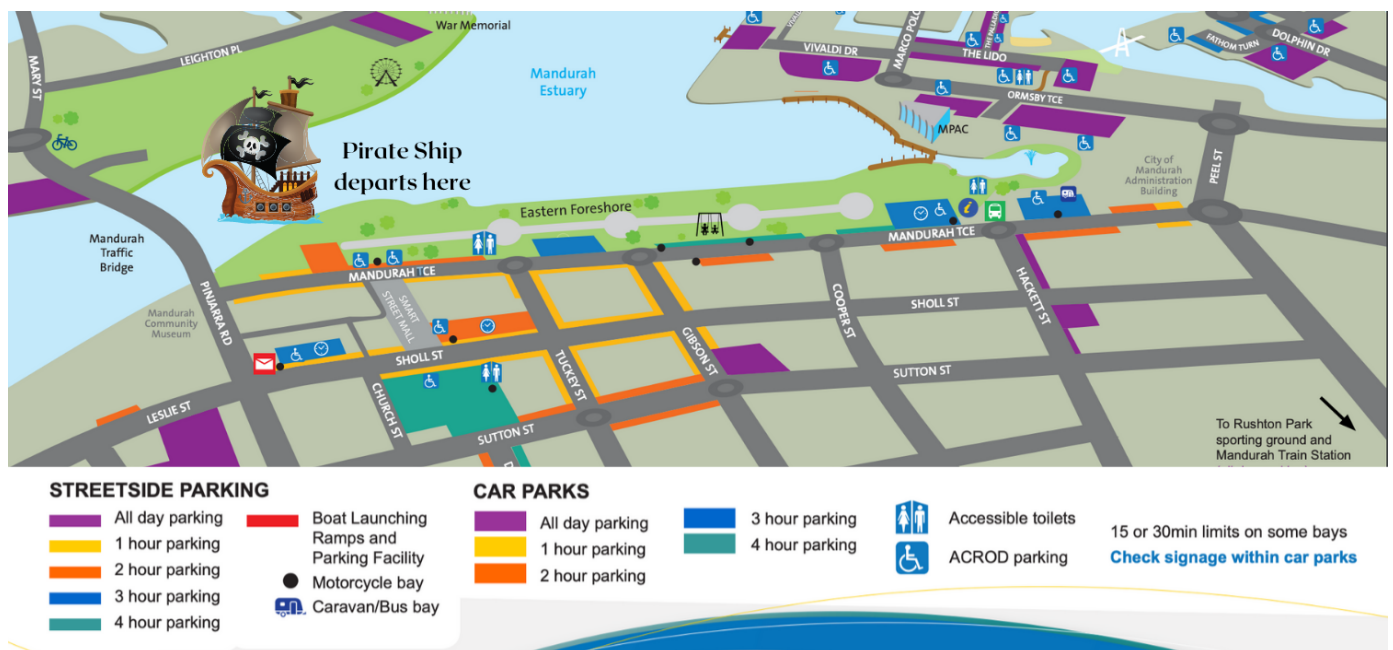
Meeting Point & Boarding

For the **7:30pm** and **7pm** cruise departure you are welcome to head straight to the boat for boarding at the jetty out the front of 9 Mandurah terrace.

For the **8:45pm** cruise departure please meet at the steps out the front of 9 Mandurah Terrace. We will have a member of our team at the steps waiting to meet all passengers 20 minutes prior to departure. Please do not queue on the jetty for the 8:45pm cruise the first cruise passengers will need to disembark.

Parking

We'd recommend parking on the foreshore or in the car park near Sholl St and walking down.



For more information on getting here please head to our website

<https://pirateshipmandurah.com.au/mandurah/getting-here#parking>

What to bring

- Coat or jacket, it's an open air boat and it can get quite cold at night.
- Cameras, there's lots to see
- Due to space restrictions, no prams or strollers open aboard, we have limited storage so please try to leave pram's in the car.
- BYO beers & wine. Maximum 2 drinks per person and no large eskys.

Cancellation Policy

There are no refunds available for any cancellations to our "Christmas Lights Tour". We can offer a voucher for a day cruise if 14 days notice is given. Rescheduling your scheduled departure date is not allowed once tickets for your cruise are 90% sold.

If there is a Covid-19 outbreak, government health guidelines will be followed. If we have to cancel or limit passengers due to changes a full refund will be given or we will offer to change the dates if we have the availability to do so.

If we cancel the trip for any reason, including unfavourable weather or mechanical issues then we will attempt to reschedule if availability allows or a full refund will be given.

You can read our full terms and conditions here:

<https://pirateshipmandurah.com.au/terms-conditions>

Contact Us

Phone: 0490 084 329

Email: hello@pirateshipmandurah.com.au

We hope everyone has an enjoyable cruise on The Pirate Ship Mandurah :)